

March 20, 2020

## **Covid-19 Update**

Wilson Equipment is committed to the safety of our employees, our families, our customers, and the communities we serve. Our goal is to support you in a safe manner for all of us. If you have any questions or need support, please contact your local Wilson Equipment location or call 859-983-4357 (HELP)

We are monitoring the latest updates from the Centers of Disease Control (CDC), the State of Kentucky, and the State of Indiana. We have implemented the following activities to reduce the chance of disease transmission: social distancing, frequent disinfecting of surfaces, reminding employees about the proper techniques in covering up for coughing and sneezing and hand washing. All of our branches are open today, however, this is a rapidly changing situation. We will update you if conditions change.

### **Here are a few things to know:**

#### **Service Department**

- We have technicians available to service or repair your equipment in the shop or field.
- If you need service, please contact your local branch.
- Please understand that our technicians will have to maintain a minimum distance of 6 ft from other people.

#### **Parts Department**

- Your parts orders may be emailed to [parts@wilsonequipment.com](mailto:parts@wilsonequipment.com) or called into your local branch.
- We have curbside pick up available for you. Please call our store from the parking lot and we will bring your parts order to your vehicle.
- During this critical time, we are offering free UPS to your Kentucky or Indiana location with some restrictions.
- We have drop boxes located at our locations for after hours pickup.

#### **Sales Department**

- Many of our sales representatives will be working from their homes. They will be available to you to help with any issue or question.
- Our sales reps are available by email, phone, or text.

Thank you for your business over the years. Please be safe.

Sincerely,



Jay Rodes  
President

**Lexington**  
2180 Old Frankfort Pike  
Lexington, KY 40510  
800-432-0913

**Louisville**  
2050 Watterson Trail  
Louisville, KY 40299  
855-589-9901

**Prestonsburg**  
2124 Watergap Road  
Prestonsburg, KY 41653  
800-955-9457

**Corbin**  
828 W. Cumberland Gap Pkwy.  
Corbin, KY 40701  
800-274-9457

**Elizabethtown**  
128 East Nalls Road  
Elizabethtown, KY 42701  
270-360-8326